

## Friend and Family Test May 2016

How would you recommend our GP practice to your Friends and Family?

|                            |   |
|----------------------------|---|
| Extremely Likely           | 0 |
| Likely                     | 0 |
| Neither likely or unlikely | 0 |
| Unlikely                   | 1 |
| Extremely Unlikely         | 0 |
| Don't Know                 | 0 |
|                            |   |

### **General Comments**

“I want to make a complaint because we are angry at the length of time that prescription request on Tuesday 3<sup>rd</sup> may an today Friday 6<sup>th</sup> may at 14.00 the prescription is not ready to collect . My wife needs her medication urgently as she has complex and delicate medical condition “