

## Friend and Family Test November 2018

How would you recommend our GP practice to your Friends and Family?

Extremely Likely	30
Likely	11
Neither likely or unlikely	
Unlikely	1
Extremely Unlikely	1
Don't Know	

### General Comments

“ because the doctor was extremely courteous to me “

“ no delay “

“ good consultation “

“ good consultation “

“ everything well organized “

“ severe back pain “

“they are very helpful and friendly “

“ I am always treated well “

“ he is okay, he is doing his job I am satisfied it will I need it “

“ polite reception people and very good doctor who listen to you so well “

“ the dochad I met is very helpful “

“ the nurse put my mind at ease and the receptionists were very helpful as usual with  
cheery spirit

“”

“ cool services “

“ very accommodating replied to all my concerns “

“ staff are pleasant , caring and professional “

“ Gp experience today was brilliant and the doctor offered great advice and took time to educate me which makes a change from my usual experience here which is rushed in and out service I was impressed with the doctor I saw today”

“ amazing polite doctor who know what goin on “

“ Dr Ahmed always caring and listens, nurse annie the same reception staff always friendly and helpful. A lovely surgery “

“ friendly and put at ease. Procedures explained “

“Dr Bajwa is always so helpful and a very good doctor “

“Exelent services “

“ the doctor that I saw seems to be a bit incompetent she wasn't sure what advice to give me and wasn't sure about the answer to my basic question about effect of antibiotic that she prescribe to me on my anticonception . I left gp with a feeling that I don't know if she prescribe me is the right thing “

“ the surgery is quite near my home and for the first time I went to see the gp before my appointment time which was very good “

“ wonderful experience no comments “

“no comments excellent service “

“ I actually have a GP that listens and I really feel helps with my needs “

“ excellent service “

“ receptionist listened to my concerns and acted appropriately practice could not have done more to help me “

“ the miss doctor it was very nice abd friendly, my diagnostic it was quick and prompt, she know about how to care on this job well done “

“ its fairly average “

“ good service “

“ excellent consultation . Dr took care to appraise himself of medical history. Reception staff very helpful “

“”

“doctor very helpful “

“ I came into see doctor ahmed the appointment was for 8.30 but didn't get seen till around 9am. Oibly to be told to come back to see my main doctor. I have met this doctor before and he just wants to get me out of the room as quick as possible his terrible and im actually putting in a complaint . how dare you waste someones time when it's a struggle to get an appointment in the first place “

“ Dr was very helpful “

“ good friendly and professional”

“ this is primarily because of the efficiency of staff health allied professionals and skills which is very rare to find in most GP practice. These mentioned doctors and nurses are so caring towards users of health care than most of their colleagues in main stream hospitals “

“ very attentive to my needs . information is very good did not wait long to be called “

“ because the staff are great and my dr very kind to me really looks after me “

“ was smooth and fast “

“”