

## Friend and Family Test March 2016

How would you recommend our GP practice to your Friends and Family?

Extremely Likely	1
Likely	0
Neither likely or unlikely	1
Unlikely	0
Extremely Unlikely	2
Don't Know	0

### **General Comments**

“please get the electronic gadget repaired so that the patients can log in their time of arrival. This saves bothering the busy receptionists & keeps patients up to date with modern technology”

“please don't take on clients that you cannot look after well we are sick and tired of this happening year by year you cannot always turn us down when we are 5 to 10 min late, some of us work very far and need to juggle around the family to be here 3 years, am not seen by my dr “

“my appointment for blood test is 11.20 and I am called nearly 1 hr “

“need to consider children more do not turn them away what happens when walk in is closed ?? “

“ I strongly recommend you keep your professional doctors and nurses sweet. This implies identifying their needs to enable them practice to their skills and deliver quality care services to patients in and beyond borough “

“this doctors is a joke can never get appointment rang 151 from 8am got through at 8.40 to be told no appointment “